

# Best Online Rate Guarantee Form

DATE: \_\_\_\_\_

## **GUEST DETAILS**

NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ POSTAL CODE: \_\_\_\_\_

COUNTRY: \_\_\_\_\_

TELEPHONE #: \_\_\_\_\_ FAX #: \_\_\_\_\_

EMAIL ADDRESS: \_\_\_\_\_

CLUB CARLSON MEMBER NUMBER (IF APPLICABLE): \_\_\_\_\_

## **HOTEL RESERVATION INFORMATION**

HOTEL: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ COUNTRY: \_\_\_\_\_

ARRIVAL DATE: \_\_\_\_\_ DEPARTURE DATE: \_\_\_\_\_

CONFIRMED RATE: \_\_\_\_\_ CONFIRMATION #: \_\_\_\_\_

THIRD PARTY RATE QUOTED: \_\_\_\_\_ FAX #: \_\_\_\_\_

WEBSITE URL: \_\_\_\_\_

SUPPORTING DOCUMENT SUBMITTED: \_\_\_\_\_

COMMENTS:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

## **INSTRUCTIONS:**

1. A COMPLETED CLAIM FORM MUST BE SUBMITTED WITHIN 24 HOURS OF THE BOOKING AND AT LEAST 48 HOURS PRIOR TO MIDNIGHT (12.01AM) LOCAL TIME OF THE HOTEL ARRIVAL DATE TO BE ELIGIBLE.
2. DOWNLOAD AND FULLY COMPLETE THE BEST ONLINE RATE GUARANTEE FORM.
3. FAX THE COMPLETED FORM AND PRINTED SCREENSHOT SUBSTANTIATING YOUR CLAIM (SEE TERMS & CONDITIONS FOR MORE DETAILS) TO: +353 1 2680015 WITHIN 24 HOURS OF MAKING YOUR RESERVATION ON [WWW.RADISSONBLU.COM](http://WWW.RADISSONBLU.COM), [WWW.RADISSONRED.COM](http://WWW.RADISSONRED.COM) OR [WWW.PARKINN.COM](http://WWW.PARKINN.COM). YOU CAN ALSO EMAIL THE COMPLETED FORM TO [BRG@RADISSONHOTELS.COM](mailto:BRG@RADISSONHOTELS.COM).
4. WE WILL RESPOND WITHIN 48 HOURS ON THE STATUS ON YOUR CLAIM. IF YOU HAVE NOT HAD A RESPONSE WITHIN THIS TIMEFRAME PLEASE EMAIL [BRG@RADISSONHOTELS.COM](mailto:BRG@RADISSONHOTELS.COM).