

GENERAL TERMS AND CONDITIONS

FOR HOTEL ACCOMMODATION AND EVENTS

Agreed services and prices

Agreed services and prices are stated separately, and include all taxes and levies. Any change in these will affect prices accordingly, and you will be promptly informed. If the event is reduced by more than 50% of the original order (entire reservation for entire duration), prices must be renegotiated.

Check-in/Check-out

Check-in will be possible from 16:00 hours (4 pm) local time on the day of arrival. In case of any arrival before this time, the hotel will do its utmost to have the room ready but does not guarantee this. Upon the company's or the individual delegate's request, early check-in can be agreed, subject to availability, pre-registration the previous night and payment of an extra night charge at the agreed rate. The official check-out time is 12:00 hours (noon) local time. A supplementary charge may be required in the case of late check-out: half day rates apply for extensions up to 16:00 hours (4 pm) local time and are subject to availability on the day.

No Shows, Late Arrivals and Early Departures

In case of no shows, late arrivals and if a delegate decides to leave the hotel before the date of departure booked, cancellations fees are payable. The hotel shall have the right to charge these nights at the contracted rate until the date of departure originally booked.

Names & programmes

Radisson Blu Scandinavia Hotel, Copenhagen must receive a final list of names of overnight guests, along with their room distribution, no later than 14 days before the event starts. Any revised name lists sent after that date should be clearly marked as such. We must also receive a programme with time schedules for meals and other services.

Deposit Policy

The company agrees to pay the hotel a deposit, which corresponds to the services ordered. The hotel will send a deposit invoice at the latest one month prior to the event, payable no later than 14 days of invoice date. This payment will be credited to the final invoice after the conclusion of your event. If the deposit is not paid before the due date, the hotel has the right to cancel the contract by written notice to the company within ten (10) working days from the due date. The company shall in case of such a cancellation be obliged to compensate the hotel and pay damages of no less than the amount of the cancellation fee which would apply upon cancellation of the event at that point in time prior to the event.

Payment Terms

All invoices should be paid within 14 days of invoice date. In case of payment later than bills falls due an interest is assessed with the following rate: Danmarks Nationalbank's lending rate + 7 % pro anno.

Which fees are to be paid by the company, and which are to be paid by the company's guests, along with approval procedures for bills, etc., are subject to individual agreement.

Changes to Taxes or other Charges

If official government or local authorities imposed taxes and/or service charges mentioned in the contract would change prior to or during the event, the agreed rates and other charges shall change accordingly and the revised rates and other charges shall be notified to the company in writing by the hotel.





Liability & insurance

Each Party is liable to the other for its non-performance or undue performance under the Contract. The Hotel shall however only be liable to the Company and/or any delegate in case of gross negligence or willful default of any person being instructed and supervised by the Hotel. The Company shall be severally and jointly liable for the delegates' performance under the Contract, including observation of their duty of care and timely payment of any invoiced amount in relation to the event. For the avoidance of doubt, the Company shall be liable for payment of any amount outstanding by delegates for room charges and cancellation fees, breakfast and extras, and in the case of no-shows.

Duty of Care

The Hotel represents to fully comply with all applicable local fire and safety regulations; the Hotel pursues regular controls of its technical installations and customer protection processes to ensure highest safety and hygiene standards. The Hotel undertakes to provide reasonable advance notification to the Company of any refurbishment or renovation taking place at the Hotel's property at the time of the event.

Announcements & displays

You may use the hotel's name and logo in announcements and displays, and use your own company name and logo in signs displayed at the hotel, in both cases subject to written permission.

Force Majeure

In the event of a circumstance of "Force Majeure" which is defined as circumstances beyond the control of either Party, such as fire, flood, meteorological perturbation, explosion, war, armed hostilities, act of terrorism, riots, civil commotion, revolution, blockade, embargo, strike, government action, official or regulatory intervention, either Party shall be entitled to suspend this Contract until such time when the circumstances constituting Force Majeure have disappeared. The Company's and any delegate's reservation confirmed for the event on a date within the period of Force Majeure may be cancelled by the Hotel by written notice to the Company. Each Party shall nevertheless use its reasonable endeavors to alleviating the effects of such circumstances constituting Force Majeure, including agreeing upon alternative arrangements. If either Party becomes aware that any circumstances constituting Force Majeure have arisen or that any circumstances which may constitute Force Majeure may arise, it shall immediately notify the other Party by telephone, e-mail and/or by facsimile.

Indemnity

The Hotel shall hold harmless and shall indemnify the Company in respect of any direct loss or damage only, including penalties, levies, fines, expense, legal fees incurred by the Company where Hotel is liable and has caused such loss or damage by its performance under the Contract. The Hotel will not be obliged to so indemnify the Company to the extent such claim, cost, expense or damage results from negligence, willful misconduct or bad faith on the part of the Company or any delegate(s) of the event.

The Hotel shall hold harmless and shall indemnify any delegate(s) in respect of any direct loss or damage only, including penalties, levies, fines, expense, legal fees incurred by such delegate where Hotel is liable and has caused such loss or damage by its performance under the Contract. The Hotel will not be obliged to so indemnify the delegate(s) to the extent such claim, cost, expense or damage results from negligence, willful misconduct or bad faith on the part of the Company or the delegate(s).

Applicable Law

This Contract is subject to the laws of the country where the Hotel is located. All disputes, conflicts and claims arising from or in connection with this Contract shall be settled amicably by the Parties. Should the Parties fail to reach an amicable settlement, the matter shall be submitted to the competent court at the Hotel's domicile.

Breach of contract

A signed contract is binding. In the event of breach of contract, Radisson Blu Scandinavia Hotel, Copenhagen is entitled to recover the full amount of any losses. Any disputes arising in connection with the interpretation or application of these provisions shall be governed exclusively by Danish law. The Maritime and Commercial Court in Copenhagen shall solely be competent to settle disputes.

Form of contract

The contract is produced in two copies, one for each party. Any amendments or addenda are valid only in written form and when signed by both parties. The contract is valid only from time of receipt of the signed copy.

Confidentiality

I, the undersigned, with full power of attorney for my company, have read, understand and agree to the General Terms & Conditions. I also agree to the confidentiality of this agreement, except by written permission from Radisson Blu Scandinavia Hotel, Copenhagen.